



ASQ

ASQ is a global community of quality experts in all fields and industries. Its more than 90,000 members are dedicated to the promotion and advancement of quality tools, principles, and practices in their workplaces and their communities. Established in 1946, ASQ supports its mission by providing a wide range of resources, from certification and training to publications and conferences. Around the world, ASQ members and customers learn about and share quality management systems, tools, and practices. ASQ also develops relationships with other nonprofit organizations worldwide that have comparable missions and principles.

The Society serves as an advocate for quality as well. Its members have informed and advised the U.S. Congress, government agencies, state legislatures, and other groups and individuals on quality-related topics. ASQ has been involved with the Baldrige Award since its inception in 1988 and has been the sole administrator of the award since 1991. Headquartered in Milwaukee, Wis., ASQ is a founding partner of the American Customer Satisfaction Index (ACSI), a prominent quarterly economic indicator, and also produces the Quarterly Quality Report.

Vision

By making quality a global priority, an organizational imperative, and a personal ethic, ASQ becomes the community of choice for everyone who seeks quality technology, concepts, or tools to improve themselves and their world.

ASQ at a Glance

World Headquarters

600 North Plankinton Avenue
Milwaukee, WI 53201-3005
USA

Telephone

+1-800-248-1946 or +1-414-272-8575

Facsimile

+1-414-272-1734

Web

www.asq.org

Membership

More than 90,000 individual members
More than 800 Site, Enterprise, and K-12 members

252 geographic sections
26 topic-/industry-specific forums and divisions
18 networks

Staff

200 at world headquarters; staff in China and India

Leadership

ASQ is led by its board of directors and managed by an executive director/
chief strategic officer and a management committee.

2008-09 Board of Directors—Office of the President

Michael D. Nichols, Nichols Quality Associates, Chairman

Roberto Saco, Aporia Advisors, Inc., President

Peter L. Andres, Boeing Company, President-Elect

E. David Spong, Boeing Company (Retired), Treasurer



ASQ (continued)

Management

Paul E. Borowski, Executive Director/Chief Strategic Officer
 Christopher D. Bauman, Managing Director
 Brian J. LeHouillier, Managing Director
 Michelle Mason, Managing Director
 Laurel Nelson-Rowe, Managing Director

World Partners®

ASQ advances global learning, quality improvement, and performance excellence through partnerships with professional membership societies around the world. Since 2000, WorldPartner agreements have been established in 11 countries with organizations that have missions and principles comparable to ASQ's. Through these collaborative efforts, the Society strives to meet the quality needs of companies, individuals, and organizations worldwide.

Strategic Partners

American Customer Satisfaction Index (ACSI)
 ANSI-ASQ National Accreditation Board (ANAB)
 NIST—Malcolm Baldrige National Quality Award
 University of Michigan & CFI Group
 RABQSA International, Inc.
 Sellery Associates
 U.S. Standards Group on Quality, Environment, Dependability, and Statistics

Key Member Services

ASQ World Conference on Quality and Improvement—World's largest international quality conference
 Career Services—Internet-based career tools and worldwide job-posting service
 MyASQ—Online members-only community
 Quality Information Center—Library services available on a wide range of quality topics
 Quality Press—World's largest publisher of quality-related titles
Quality Progress—World's leading magazine dedicated to quality
Six Sigma Forum Magazine—Addresses specific needs of Six Sigma professionals

Awards

ASQ established and administers an awards program recognizing leadership, technical achievement, and distinguished service to the quality profession and to the Society. The following are awards that the Society bestows:

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| Brumbaugh Award | Crosby Medal |
| Deming Medal | Distinguished Service Medal |
| Edwards Medal | Feigenbaum Medal |
| Freund-Marquardt Medal | E.L. Grant Medal |
| Ishikawa Medal | E. Jack Lancaster Medal |
| Juran Medal | Shainin Medal |
| Shewhart Medal | Richard A. Freund International Scholarship |

Contact

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